



Midlands Volkswagen & Skoda dealer 'trust' Cleanoffice.co.uk for daily and bi-annual Audit cleaning across 5 sites.

With a business plan based on rapid growth, TrustgroupUK needed to maintain a high level of customer satisfaction and a clean environment for both office and workshop staff.

TrustgroupUK aims to be the midlands premier Volkswagen & Skoda outlet and has five dealerships across four sites.

Customer experience is vital to this business's success, a customer's first impression of a company is often the deciding factor in their decision to buy.

Across the group, managers all agreed that a good level of cleaning management is essential to ensure that every customer has an outstanding experience.

Cleanoffice.co.uk were successful in securing outsourcing of cleaning services across all of their sites and Trust have been valued customers for over 10 years.

A cleaning plan was devised for each site, staff were recruited, trained and constantly monitored to ensure that the service that we provided was in line with the kind of service level that Trust's customers had come to expect.

## How We Help

- Composing and implementing a fully managed office cleaning schedule.
- Weekly industrial cleaning of workshop floor and customer handover bay.
- Bi-annual Audit Cleaning of all sites including heavy duty clean of the workshop machinery, floors, walls.
- Window Cleaning, inside & out for all sites.

